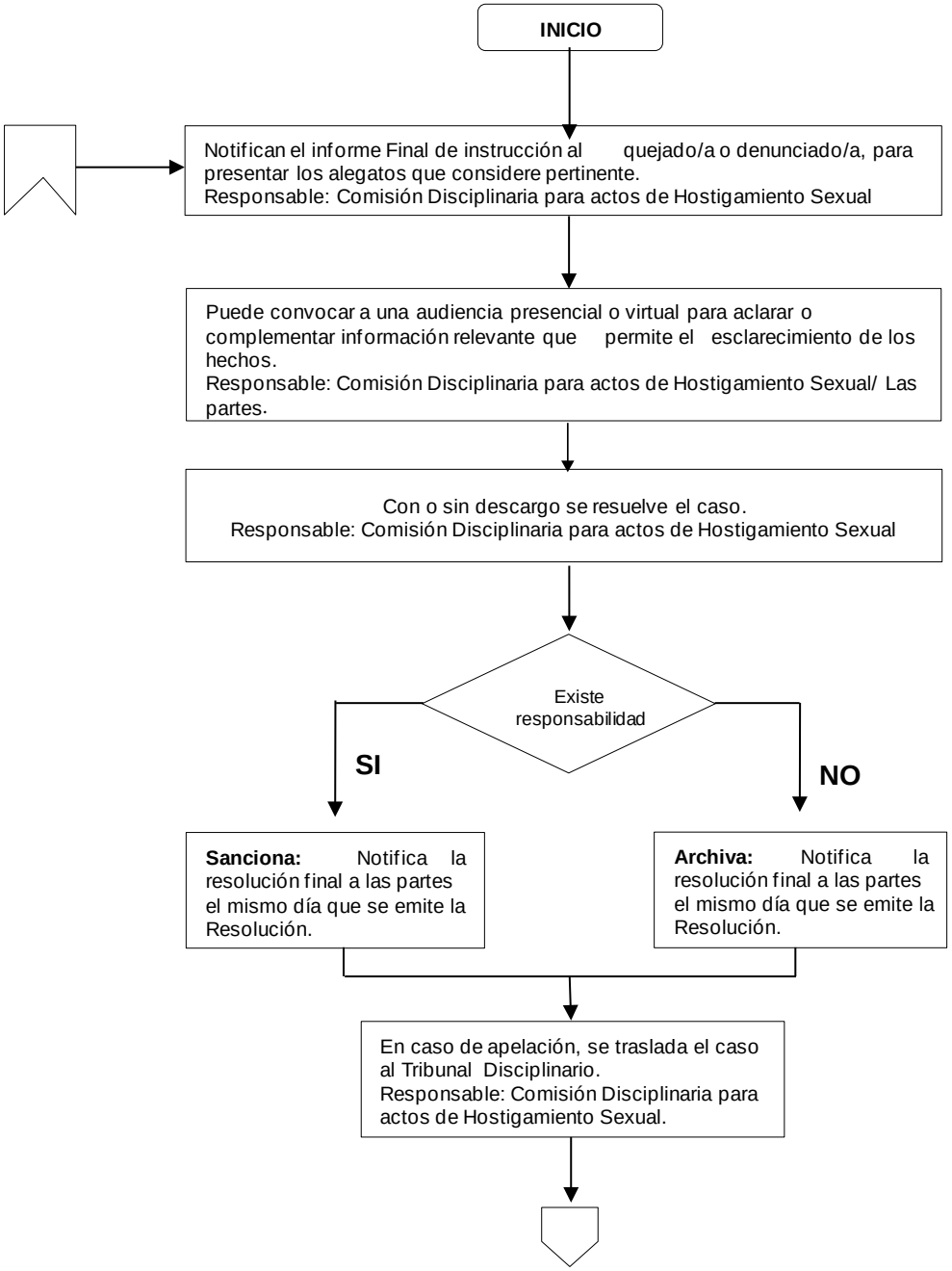Etapa de Resolutiva